



**INSTITUTE OF
CHARTERED COMPLIANCE OFFICERS**

Programme Prospectus

ICCO Certificate in Fraud Risk Management

Course Overview

The number of fraud cases and amounts lost has increased massively over the last decade. Fraudsters are finding more innovative ways to steal from victims, and with payments being processed in seconds, it gets more challenging for financial institutions to recover fraud losses for customers. The ICCO Certificate in Fraud Risk Management is designed to equip you with the knowledge and skills of developing and implementing fraud risk controls in your organisation.

Programme Structure

The course will be conducted via a one day 6-hour virtual learning workshop facilitated by experienced compliance trainers.

Content Outline

The following topics will be covered in the programme:

- ✓ Fraud situations
- ✓ Impact of fraud risk
- ✓ Resolve fraud cases
- ✓ Fraud risk controls

Programme Objectives and Outcomes

At the end of the programme, learners will be able to:

- ✓ Evaluate situations that increase probability of fraud occurrence
- ✓ Identify possible impact of fraud on overall risk profile and stakeholders within organisation
- ✓ Review and resolve escalated fraud cases and engage relevant stakeholders in the resolution processes



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- ✓ Identify and drive implementation of fraud risk controls